



### Research Methodology

### **Objectives**

Progressive Market Research conducted an online survey with consumers who purchased cotton based home products within the past 24 months.



- Examine consumer familiarity with different types of cotton
- Gauge consumer perception in regards to Egyptian Cotton
- Determine how consumers associate specific types of cotton with characteristics such as quality and comfort

#### Methodology



Online survey, approximately 10 minutes in length



Sample is comprised of consumers who recently purchased cotton based home products

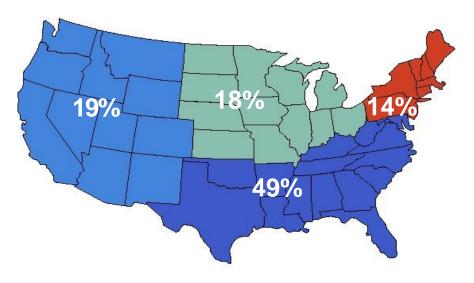


Data collection took place in February 2018

#### **Respondent Demographics**

PBM conducted a 10-minute online questionnaire with consumers who recently purchased cotton based home products.

522 Total interviews were collected in the US



# **Executive Summary**

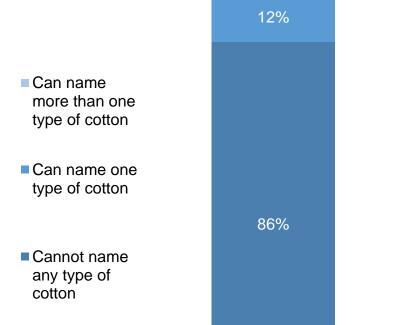
1	Cotton recognition	<ul> <li>When asked to name different types of cotton, an overwhelming amount of consumers were unable to recall any type.</li> <li>Even though only 14% of consumers could name at least one type of cotton, Egyptian was the top named followed by Pima.</li> <li>Of consumers who named multiple types of cotton, more than six out of 10 preferred Egyptian cotton.</li> </ul>
2	Important attributes	<ul> <li>Softness and durability are the most desired qualities that consumers look for in home based cotton products.</li> <li>The same two qualities were also cited as the most important.</li> <li>Similarly, when asked to rate the importance of listed qualities, more than 9 out of 10 consumers considered comfort, durability, and softness to be important.</li> </ul>
3	Perceived quality	<ul> <li>Egyptian cotton was overwhelmingly ranked in the top two by consumers in terms of quality. Pima and Turkish were second and third, but by a large margin. Sea Island cotton was ranked in the bottom two types by almost three-fourths of respondents.</li> <li>Over one quarter of consumers say they would not pay a premium for any type of cotton. However, majority of consumers stated that they would pay a premium for Egyptian cotton.</li> </ul>



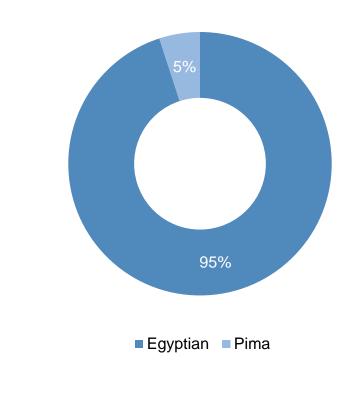
# Cotton type unaided

The majority of consumers were unable to recall unaided cotton types. Of those who could, Egyptian cotton was the most prevalent and the most preferred.

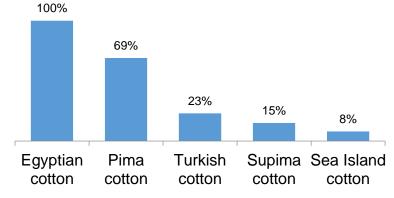
#### Consumers who:



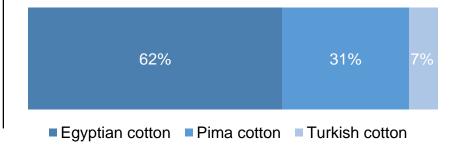
# Of those who could name one type of cotton:

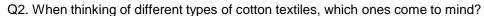


# Of those who could name more than one type of cotton:



#### Preferred type to own





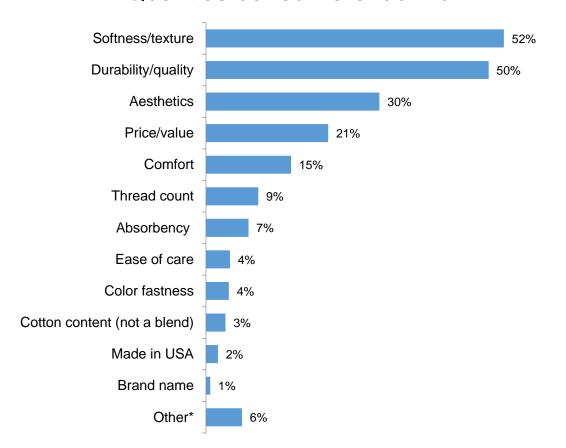
Q3. Of the types of cotton you mentioned, which one is your most preferred to own?



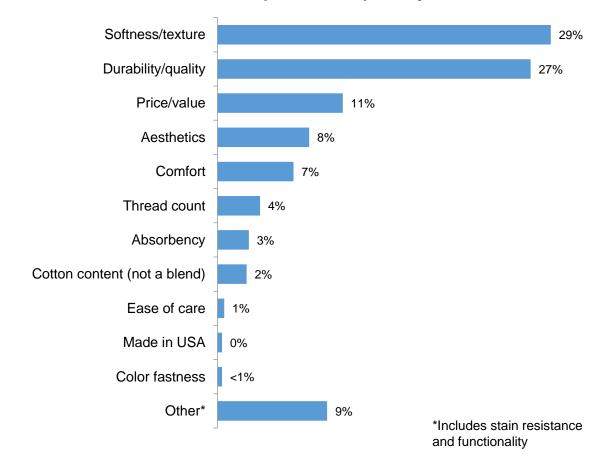
# **Quality preferences**

Unaided, consumers say that they look for softness and durability in their cotton home products and rate those two qualities above others as the most important.

#### Qualities consumers look for



### Most important quality





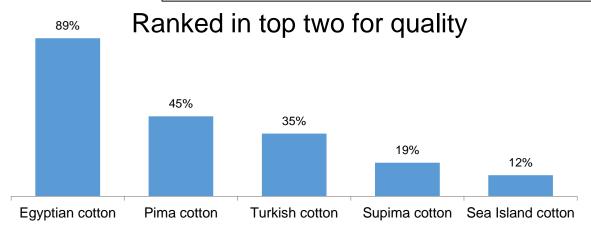
Q4. What qualities do you look for when purchasing cotton textile products for your home?

Q5. Of the qualities you mentioned, which one is the most important to you when purchasing cotton textile products for your home?

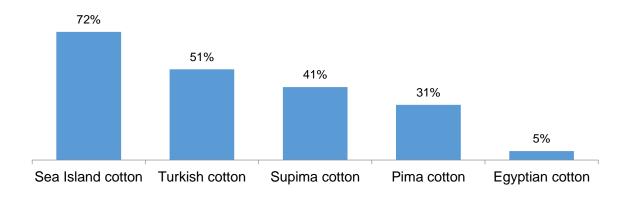


### **Cotton perceptions**

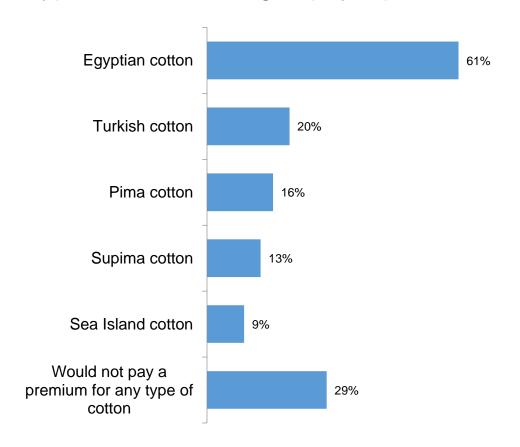
Egyptian cotton is most associated with quality, and consumers are willing to pay a premium as a result. Sea Island cotton ranks at the bottom for both perceived quality and consumers who will pay a premium for it.



### Ranked in bottom two for quality



### Type of cotton willing to pay a premium for





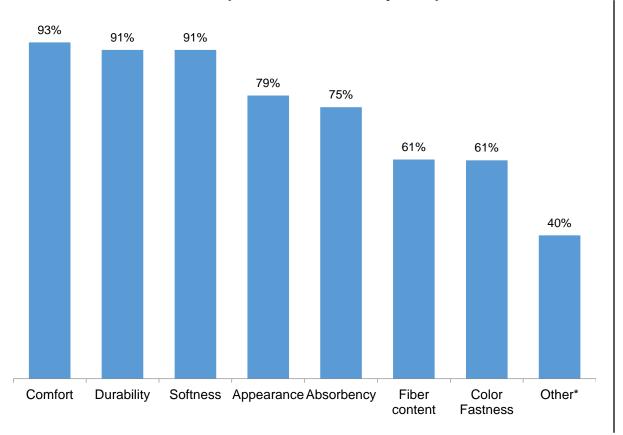
Q6. Please rank the different types of cotton in order of what you consider highest to lowest of quality.

Q7. Which types of cotton would you pay a premium for?

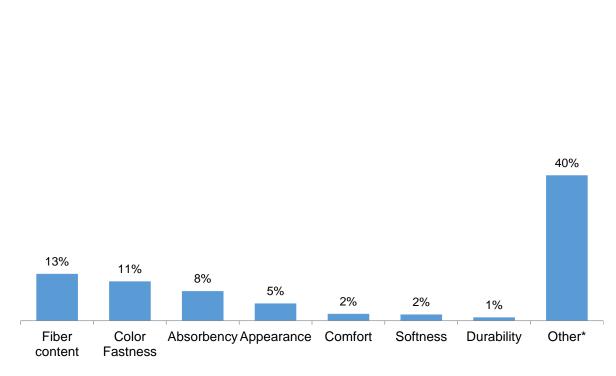
## Importance of product benefits

Comfort, durability, and softness are the product benefits that consumers indicated are the most important to them. Fiber content and color fastness are not as highly prioritized.

### Indicated important or very important



### Indicated unimportant or not at all important

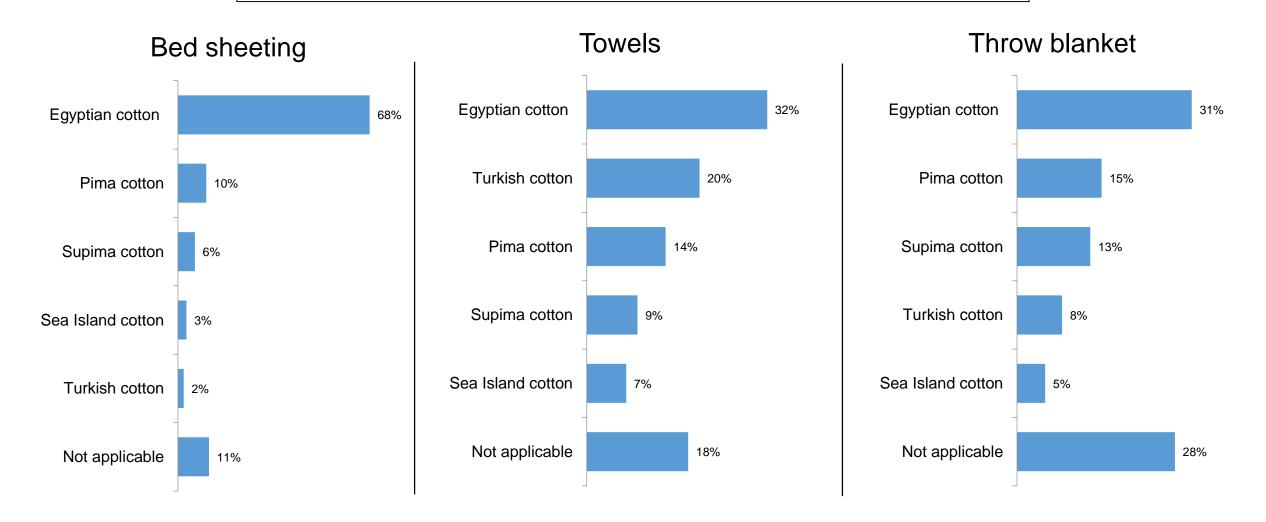


\*Includes brand name, color, and price



## Cotton preference by product

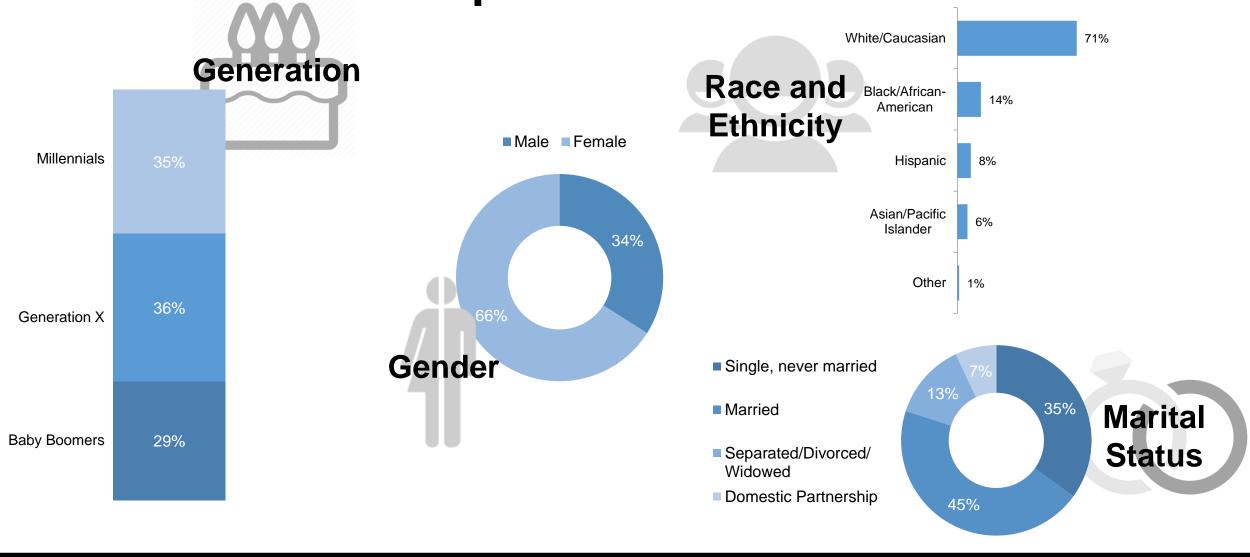
Regardless of product, Egyptian cotton is the most preferred choice. For towels, Turkish cotton comes in second.







# **Respondent Profile**





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